

DEPARTMENT OF AGING

1600 K STREET
 SACRAMENTO, CA 95814-4020
 Internet Home Page: www.aging.ca.gov
 TDD Only 1-800-735-2929
 FAX Only (916) 327-2081



MSSP PROGRAM MEMO

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| TO: | NO.: PM-MSP-0501 |
| Multipurpose Senior Services Program Site Directors | |
| SUBJECT: | DATE ISSUED: |
| New Medi-Cal Claims Processing Requirements | February 9, 2005 |
| REVISED | EXPIRES: |
| | Until further notice. |
| REFERENCES: | SUPERSEDES: |
| REASON FOR MSSP Program Memo: | |
| <input checked="" type="checkbox"/> Change in Law or Regulation <input type="checkbox"/> Response to Inquiry <input type="checkbox"/> Other Specify: _____ | |
| INQUIRIES SHOULD BE DIRECTED TO: | |
| Joanne Brandt (916) 323-3168 Email: jbrandt@aging.ca.gov | |

The purpose of this Program Memo is to verify that Multipurpose Senior Services Program (MSSP) providers have the capacity to submit MSSP claims for reimbursement with the implementation of new Medi-Cal claims processing requirements.

With the enactment of Assembly Bill 3029 (Chapter 584, signed September 18, 2004) the Department of Health Services (DHS) will begin issuing Benefits Identification Cards with a 14-digit alphanumeric client identification number (CIN) statewide for all Medi-Cal beneficiaries. This change was effective January 1, 2005, and is necessary because AB 3029 prohibits a provider from submitting a reimbursement request to the Medi-Cal program containing a beneficiary's social security number in order to receive payment. A copy of this legislation is attached.

The DHS fiscal intermediary, Electronic Data Systems (EDS) will continue to accept Medi-Cal claims containing a beneficiary's social security number, 9-digit CIN OR the 14-digit CIN until all Medi-Cal Benefits Identification Cards have been replaced statewide. Once all Medi-Cal Benefits Identification Cards have been replaced, EDS will only accept the 14-digit CIN for Medi-Cal claims processing. The target completion date for statewide replacement of Medi-Cal Beneficiary Identification Cards is June 30, 2005.



Medi-Cal eligibility checks will also be affected as follows:

- Point of Service (POS Device): 14-digit CIN required.
- Real Time Internet Eligibility (Internet): 14-digit CIN required.
- Automated Eligibility Verification System (Telephone): No change – social security numbers can be used for eligibility verification.

As stated in the letter to all MSSP Site Directors dated February 27, 2004, the California Department of Aging (CDA) will not make programming changes after July 1, 2004, to the existing MSSP Fox Pro database. The MSSP Fox Pro database is not designed to accommodate the entry of a 14-digit CIN.

For MSSP sites that have not begun the transition to alternative software, please contact your Program Analyst with a detailed plan on how your site will submit claims to EDS for reimbursement under the new Medi-Cal claims processing requirements.

Data specifications for client and services data files submitted to CDA each month will not change. The client and services data files must continue to contain a nine-digit social security number or CIN.

For additional information on the 14-digit CIN, please see the Medi-Cal Web site (www.medi-cal.ca.gov).

If you have any questions or need additional information on CDA specifications for client and services data files, please contact Joanne Brandt at (916) 323-3168 or email jbrandt@aging.ca.gov.

Lora Connolly
Acting Director

Attachment